



HearthRow

Questions-to-Ask Checklist

The questions families wish they had asked, in one calm list you can bring to every home.



About care

- What level of care are you licensed to provide?
- How is care adjusted if my loved one's needs change?
- How are medications managed and recorded?
- What is your plan for falls or medical emergencies?



About the home

- How many caregivers are here, day and night?
- How long have your caregivers been with you?
- Can you meet special diets, languages, or cultural needs?
- What does a typical day look like?



About money

- What is the monthly cost and what does it include?
- Do you accept Medicaid, and which program?
- What costs extra, and how do prices change over time?
- What deposit is required, and what is refundable?



About trust

- May I see your current state license?
- How do you handle and report family concerns?
- May I speak with a current resident's family?
- What would cause my loved one to have to move out?